Need to check the status of a health claim? Want to review benefit coverage for a health service, or even order a new ID card? With MedBen Access, you can do all of this, and more! This secure, password-protected website grants you 24/7 access to your claims and benefits information anywhere there's an Internet connection!

MedBen Access makes it easy to find your personal benefits information. With drop-down menus and a font-size selector, the site is very user-friendly. At the same time, MedBen Access offers layers of protection so your personal health information is well-guarded.

On your initial visit to the MedBen Access site, your first order of business will be to authorize MedBen to create an “electronic signature”. To do this, simply:

1) Go to medben.com and click on “MedBen Access”.

2) On the MedBen Access home page, click on the “First time? Please register here” link located in the Login box (a).

3) After reading and accepting our Privacy Policy, type in the employee’s Social Security or Member Number (b), leaving out any dashes. You will then be asked to enter your personal data and create a User Name and Password. On future visits, just enter these into the Login box and you will be taken straight to your information page!

Please note that all covered family members 18 and older must register as first-time users on MedBen Access in order for their information to be viewed.

We encourage you to review the “Change Preferences” page, which you can access from the Logout box (c). There, you can change your password and create a question/answer safeguard, should you forget it later. If you have family coverage, the Change Preferences page allows you to select the specific individuals who can view your claims information. Anyone on your family’s coverage can have access with your permission, and family members 18 and older may grant you access rights as well.

MedBen Access offers a great deal of information, but should you need more, go to the “Contact Us” page and complete the request form. A MedBen Customer Service Representative will follow up with you.