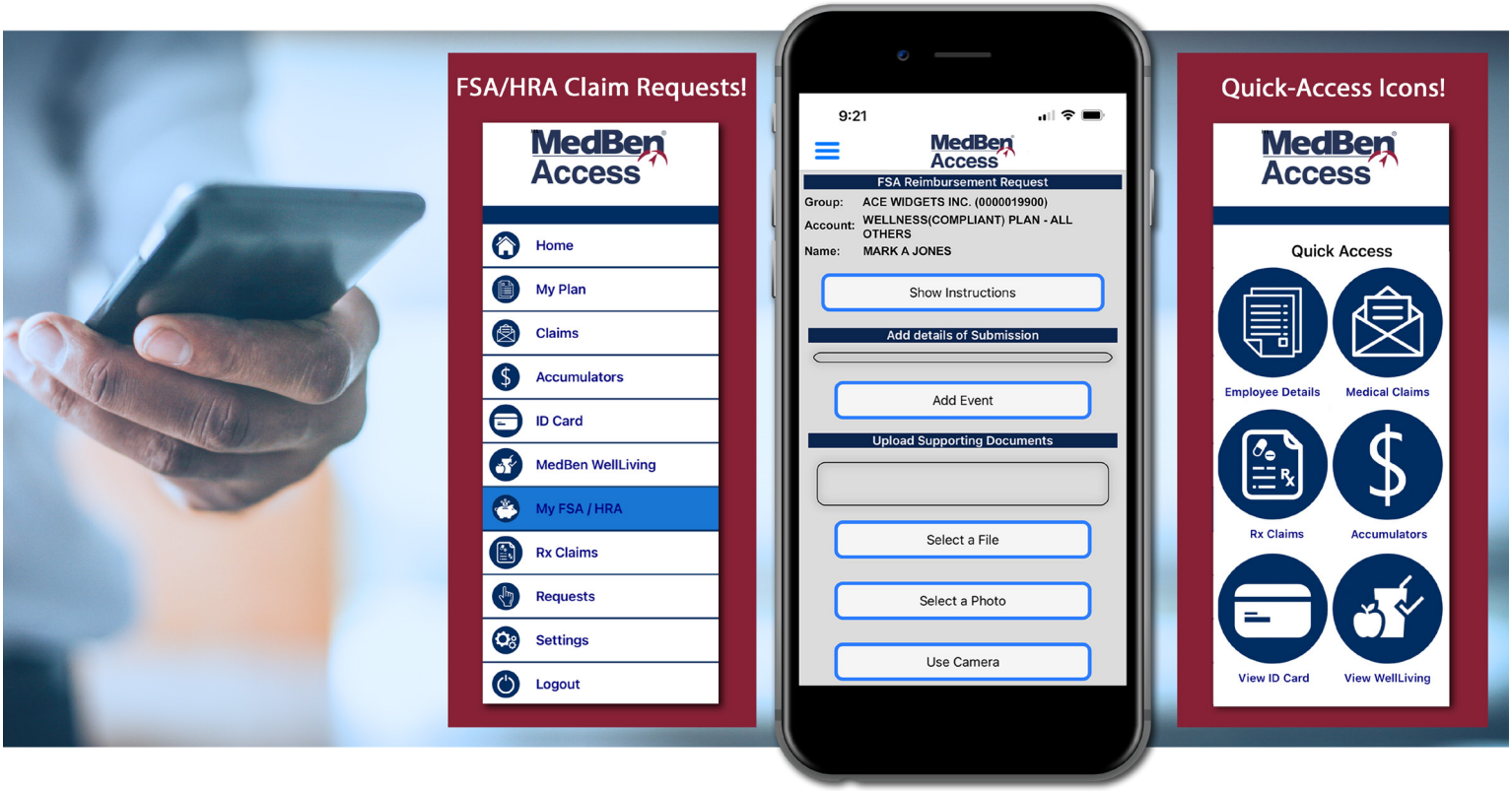
MedBen Access Mobile App Now Features FSA & HRA Claim Submissions!



The MedBen Access Mobile App now also offers quick-access icons... just tap the screen to access the app's most popular features!

DOWNLOAD OUR APP

Available on the App Store | GET IT ON Google Play

Search "MedBen"

or Scan QR Code

(works for both iPhone and Android)

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You can now upload and submit an image or PDF of your **MedBen FSA and HRA substantiation receipts** on your MedBen Access mobile app!

To make a claim request and submit substantiation receipts, simply:

1. Log in to the MedBen Access mobile app.
2. Press "My FSA/HRA" on the main menu and then select "FSA/HRA Claim Request."
3. Press the type of claim request you want to make – **FSA Debit Card Receipts, FSA Reimbursement, FSA Dependent Care, or HRA Reimbursement**.
4. Follow the instructions to submit your receipt to MedBen for reimbursement from your FSA or HRA.

Forms of substantiation include provider bills or receipts, prescription receipts, explanation of benefits (EOB) statements, and certain store receipts. Please review the list on the app's Instruction page.

If you have any questions, call MedBen FSA/HRA Customer Service at (800) 297-1829.