

Make the switch to electronic EOBs!



MedBen Access users now have the option to go “paperless” and switch to electronic explanations of benefits (EOBs). By switching, you will no longer receive paper EOBs in the mail. Instead, you will receive an email notification when a new EOB is posted, allowing you instant access anytime online or via our mobile app.

Make the switch two different ways:

1. If you haven't logged into our online site or mobile app lately, the next time you do you'll see a screen that will allow you to switch to e-mail notifications. Or...
2. Select “Change my Preferences” in the upper right corner of MedBen Access (online) or “Settings > Preferences” (app), and make the switch using the “Mail Claim EOBs” drop-down box (see highlighted image above).

If at any time you wish to switch back to receiving printed EOBs, you can also use “Change my Preferences” to do so.

DOWNLOAD OUR APP



Search “MedBen”



or Scan QR Code
(works for both iPhone and Android)

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